OT01800
LIAISON OFFICER

Level 5

Reports to (Hierarchical)
Head of Mission / Head of Programmes

Reports to (Functional)
Head of Mission, HRCo and LogCo

Job Family
Operations

Main Purpose
Give support to external administrative work and to the coordination team in obtaining working/travel permits, as well as all official contacts, procedures and importation of goods, according to local and international laws and MSF procedures, in order to ensure the smooth running of MSF activities.

Accountabilities
- Together with the HR Co, ensure that all **MSF** staff has applied and obtained on time any visa, stay, travel or working permits in the mission country according to needs, and keep information on legal, administrative procedures
- Maintain the support travel service in HQ informed about ongoing processes, specific situations or changes in the procedures related to visas, working permits, etc..
- Know all the procedures that **MSF** needs to follow in order to import goods from any country and assist the mission in following these procedures, in cooperation with the LogCo and the logistic department of the mission.
- Follow up clearances of **MSF** cargos and informs about any possible planned or extraordinary needs.
- Establish and maintain professional contacts with relevant authorities, depending on the context and the needs of the mission.
- Arrange meetings related to administrative issues for the Head of Mission or the HRCO as well as attend them.
- Keep a complete and updated detailed list of all useful contacts in the Country/Mission with names, telephones, addresses and other relevant details.
- Ensure, together with the MCT members that all **MSF** activities are running lawfully and in agreement with the Memorandum of Understanding in all administrative or customs related issues and inform about any possible risks or problems.
- Ensure that no illegal money is paid to any authorities or any individual, promoting and sharing **MSF** principles and values at all levels.
- Keep all documentation and files updated, properly filed and easily accessible for the internal users.

Education

Secondary education essential. Administration or communication related studies desirable.

Experience

Essential previous experience of at least one year in related relevant positions, in MSF or other NGOs.

Language Level Description
B1 Independent User
Threshold or intermediate

- Can understand the main points of clear standard input on familiar matters regularly encountered in work, school, leisure, etc.
- Can deal with most situations likely to arise while travelling in an area where the language is spoken.
- Can produce simple connected text on topics that are familiar or of personal interest.
- Can describe experiences and events, dreams, hopes and ambitions and briefly give reasons and explanations for opinions and plans.

Generated at 2026-11-02 01:32:40 +0000

© 2026 MSF International