MT03700
HEAD OF COMMUNITY HEALTH WORKERS

Level 4

Reports to (Hierarchical)
Nursing Activities Manager

Reports to (Functional)
Nursing Activities Manager

Job Family
Medical and Paramedical

Main Purpose
Organizing, supervising and carrying out community health outreach activities according to **MSF** principles, standards and procedures in order to promote health information and **MSF** activities to the population

Accountabilities
- Organizing, training, and supervising the community health workers team in terms of planning and organizing their work, participating in training and evaluating its needs, regularly visiting communities under his/her responsibility, elaborating relevant material and establishing adequate strategies for delivering the focused information to the community.
- Ensuring delivery of information to community regarding hygiene, diseases and its prevention, using proper tools and informing communities abou **MSF** and the services it provides
- Monitoring, collecting and reporting to the medical team any information linked to the living conditions and the health situation of the population (e.g. food security, vaccination status, nutritional situation, detection of medical needs of the population, number of people arriving or leaving the community, births and deaths in the community, vaccination status of children, etc.).
- Maintaining confidentiality regarding all information observed or registered.
- Reporting to line manager or medical team if there are people with medical problems, any difficulties that the CHWs might encounter during meetings with the population and any loss or damage of **MSF** materials and equipment

Education
Literacy

Experience

Essential working experience in MSF (1 year minimum)

Language Level Description
B1 Independent User
Threshold or intermediate

- Can understand the main points of clear standard input on familiar matters regularly encountered in work, school, leisure, etc.
- Can deal with most situations likely to arise while travelling in an area where the language is spoken.
- Can produce simple connected text on topics that are familiar or of personal interest.
- Can describe experiences and events, dreams, hopes and ambitions and briefly give reasons and explanations for opinions and plans.

Generated at 2026-11-01 23:51:24 +0000

© 2026 MSF International